



Work at ... **MEDICINE HAT LODGE RESORT CASINO & SPA**

Company Background

The Medicine Hat Lodge is Southern Alberta's only four star hotel and largest entertainment complex. The hotel consists of two lounges, two restaurants, convention facilities, water park, indoor / outdoor hot-tub, a liquor store and 221 guest rooms and suites. In addition to these facilities, the Lodge also has a casino, full-service spa, gift shop and hair salon on site.

The Medicine Hat Lodge has grown from around 100 employees to 200 employees in the last ten years. Of these employees, 50% are full-time and 50% are part-time by choice.



Types & Nature of Work

There are a variety of entry level employment opportunities at the Medicine Hat Lodge.

1. Buserperson

- This position is responsible for clearing and cleaning tables.
- Re-filling and re-stocking salt & pepper shakers, ketchup containers, sugar packets, etc.

2. Server

- This position is responsible for taking orders and serving food and beverages to guests.
- Requires the use of point of sale (POS) system.

3. Bartender

- This position is responsible for mixing and preparation of alcoholic drinks.
- Inventory control of the bar.
- Preparation of garnishes for drinks.
- Use of the POS system.

4. Housekeeping Helper

- This position is responsible for removing dirty linens and garbage from the guest rooms.

5. Housekeeper

- This position is responsible for cleaning the guest rooms.
- Making beds, dusting, vacuuming, and cleaning the bathrooms.

6. Cook

- Depending upon experience, we have prep cook, line cook, and dining cook positions.
- We also offer apprentice positions.





Ideal Candidate Qualifications

In this industry, apart from any required technical skills, the personality of the candidate is still one of the most important attributes in determining job satisfaction and success.

Enjoying working with people is very important. It is also important to be fit as the hospitality industry can be physically demanding.

Qualification requirements vary depending upon the position. In addition to those positions requiring experience and or qualifications, there are many entry-level positions that require little or no experience as the employer is willing to train.

Training Opportunities

On-the-job training is provided in most areas of the hotel. Apprenticeship opportunities are available in the kitchen department.

ASIP training is offered to those in the Food & Beverage areas and WHMIS training for those in Housekeeping and Kitchen.

Hours, Pay, Benefits

Employment opportunities are full time, part time and year round. Some seasonal employment opportunities may be available during the Christmas season, and summer. Occasional overtime may be required.

The Medicine Hat Lodge operates 24 hours per day, 7 days per week. Many of the shifts operate between 5:00 am to 3:00 am, offering day, evening and night shifts.

A variety of benefits are available. These include a RRSP package. To qualify, the employee must meet the conditions of eligibility and work 28 hours or more per week.

How to Apply

Individuals interested in applying to the Medicine Hat Lodge Resort Casino & Spa can submit a personal resume or complete a company application available within the hotel and online at the company website.

Individuals can apply in person, by mail, fax or on-line.

Applications are reviewed and sorted. If there is a position available, the applicant under consideration will be contacted. Applications are kept on file for six months.



Contact Information

Medicine Hat Lodge Resort Casino & Spa

Attention: Victoria Westwood
Human Resources Director

1051 Ross Glen Drive SE
Medicine Hat, Alberta, T1B 3T8

Phone: (403) 502-8186

Fax: (403) 528-4075

Email: vwestwood@medhatlodge.com

Website: www.medhatlodge.com